The PFC Trust
Registered Charity Number: 1187479

## **Complaints Form**

Name		
Address		
Telephone No.		
Email		
If you are representing the Person with the Complaint, please add your details below:		
Name		
Address		
Telephone No.		
Email		
Nature of Complaint		
You have used our services and aren't happy		
You feel you or someone else hasn't received a service that we said we would provide		
You are unhappy with a decision made by the board		
Date of event or outcome you are complaining about:		
Date of event or outcome you are complaining about:		
Details of Complaint		
what you think went wrong:		

Appendix A from Complaints Policy & Procedures

## The PFC Trust Registered Charity Number: 1187479

what you think we should do to put it right:	

Send form to:

Email: pfc.trust@outlook.com

Post: The PFC Trust, PO Box 367, Stockton Street, Hartlepool, TS24 4FZ



Appendix A from Complaints Policy & Procedures